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A message from our CEO

Welcome to Pacific Nut's second sustainability report, this time for the year 2022, in which we share with you the indicators that demonstrate the roadmap for improvements in our organization.



We are very pleased to present our sustainability report corresponding to the year 2022, in which we keep a record of the actions that we are taking regarding sustainability practices in our company, which are visible through several indicators.

During this year we continued working based on our mission to place quality products at the disposal of consumers throughout the world, which we processed with the care and effort of each one of our collaborators and through coordinated work with our growers, who day by day seek to obtain high quality fruit. This work together has been very important, particularly this year, which has been a complex one for our industry.

I would like to thank our employees who have been involved in a remarkable way and contributed to build our culture of sustainability, and some of them have voluntarily become part of the Pacific + B Sustainability Committee. It is essential to highlight the spirit and the energy demonstrated every day to add actions that make us do our work more sustainably. We have a quarterly meeting where the whole team participates, which we call "Connect two in Pacific", in which we have an important chapter about sustainability, injecting our practices in this area, keeping focused in the future.

This year we have emphasized the improvement of internal communication with the purpose of being more involved and aligned in all areas of development, always with the triple impact in mind, which means, looking for the best results in a responsible way, with our employees' work,

taking care of the environment and being a relevant contribution to our community. In this way, we continue the path of managing recycling and inviting all collaborators to join us in this mission.

Furthermore, we have maintained our focus on customer service, providing quality products in a prompt and timely manner. We have also invested in the automation of the Foreign Trade Department with the purpose of creating documents more efficiently. We have also made progress with our Sales Agents at destination, looking forward to be closer to our customers every day, building long-term partnerships.

Joyfully, I can inform you that we have decreased our carbon footprint as well as our total water footprint and our water footprint per kilogram of product, which are fundamental pillars in our efforts to leave a better world to future generations.

We still have a long way to go and grow in our guest to reach carbon neutrality. We have a challenging action plan that we are implementing with practices that will help us achieve better results, focusing our growth on the best organizational results. Lastly, I would like to say goodbye feeling proud of the results reflected in our 2022 sustainability report and with a challenging outlook towards a responsible future in environmental issues.

Sustainability Committee

Ever since Pacific voluntarily embraced the challenge to become a B Company, a sustainability committee was created, formed by a multidisciplinary team with the participation of representatives from different areas and positions to lead the "Pacific + B" action plan.

This committee has been modified as new volunteers have been added year after year. This plan aims mainly to cover environmental needs generated by our operation, to contribute to the community, and to promote the pillars of sustainability in our internal culture.



Empresas Sutil

Nicolás Sutil

Sustainability and

Communications Manager



Empresas Sutil
Edmundo Ruiz
CEO



CEO

Cristián Infante



Operations

Claudia Clavel Administrative worker



Operations

Camila Gallardo Administrative worker



Comercial

Juan WidmerMarket Manager



Quality

Mariangel Gouveia Microbiologist



Quality

Beatriz de la Jara Quality Assurance Manager



Quality

Romina Orellana Certifications and Sustainability Manager



Finances

Elizabeth Neicuan
Account Executive



Agricultural

Pelayo Quesney Central Zone Agronomist



Human Resources

María José González D People Manager



Human Resources

Cristina Valdovinos Social Worker



Safety

Iván Silva Occupational Safety and Health Official



Sustainability Committee

We would like to share with you some of the actions that we as Pacific+B committee are taking with our collaborators during the year 2022:

Sustainability milestone celebrations:



Recycling Day: celebration at each of our plants and psycho-education on recycling points.



World Tree Day: competition to create the "tree of your dreams" where the children of our collaborators are invited to participate.



World Food Day: with an internal course where collaborators participate together with their families in the preparation of a healthy recipe, using our products.

Communication:



Environmental events through monthly mailings.



Thematic participation in "Conectados" online meetings.



Pacific Nut social media post.









Our History

1992

Pacific Nut was founded, initiating the processing of **Inshell Nuts**

1996

The processing and commercialization of almonds began.

2011

The commercializatio n of raisins began

2016

Kosher

Certified

BRGS

Food Safety

Certified as B Company

2019

2021 2022

Halal Certified. Plum drying The Almond Plant was consolidated relocated from in Pacific San Bernardo to Nut's Drying San Francisco Fields de Mostazal

BR@S

1994

The commercializa tion of shelled walnuts began.

1999

Bernardo facility processing dehydrated

2015

BRCGS certified in all processing plants and the raisin processing plant was incorporated

2018

Certified with Huella Chile and began the process of sun-drying raisins carried out by the company

2020

Sedex?

SMETA!

Certified as Sedex Smeta 2022

Raisin Facility obtains BRCGS AA+ certification in unannounced audit

Since our inception, we have been dedicated to the production and commercialization of dried and dehydrated fruits and nuts, bringing these from the field to customers across the world through the work of our collaborators.

Our Mission

We connect nut and dried fruit producers with consumers around the world, delivering high value and quality products together with great service.



The quality of our products is reached as a result of working together with our growers and maintaining our processes, all of which are focused on environmental responsibility, while maintaining the integrity of the work performed by our collaborators.

Therefore, as a company, we are committed to achieving our carbon neutrality goal,

based on the NETZERO 2030 agreement.
Furthermore, through the delivery of our products, we aim to motivate our internal and external customers to consume healthy food, and to contribute to our local community through various CSR actions.

Responsibility

At Pacific they take responsibility and deliver what they promise, each of the collaborators takes ownership of their tasks, goals and results.

Excellency

Tasks are carried out correctly, being planned and executed from the beginning to the end of the process, carrying out good practices and high proactivity.

Good Relations

Long-term relationships are built based on integrity and trust. Always keeping all communication channels open.

Clarity

Our actions are oriented to the welfare of our company, beyond our own interests.

Processing Facilities





San Esteban: Raisins

50.000 m²



8.000 ton capacity



San Francisco de Mostazal: Walnuts and Almonds

100.000 m²







San Bernardo: Prunes

13.000 m²



7.000 ton capacity

Growers

At Pacific Nut we have been working for

30 years

with over

200 growers

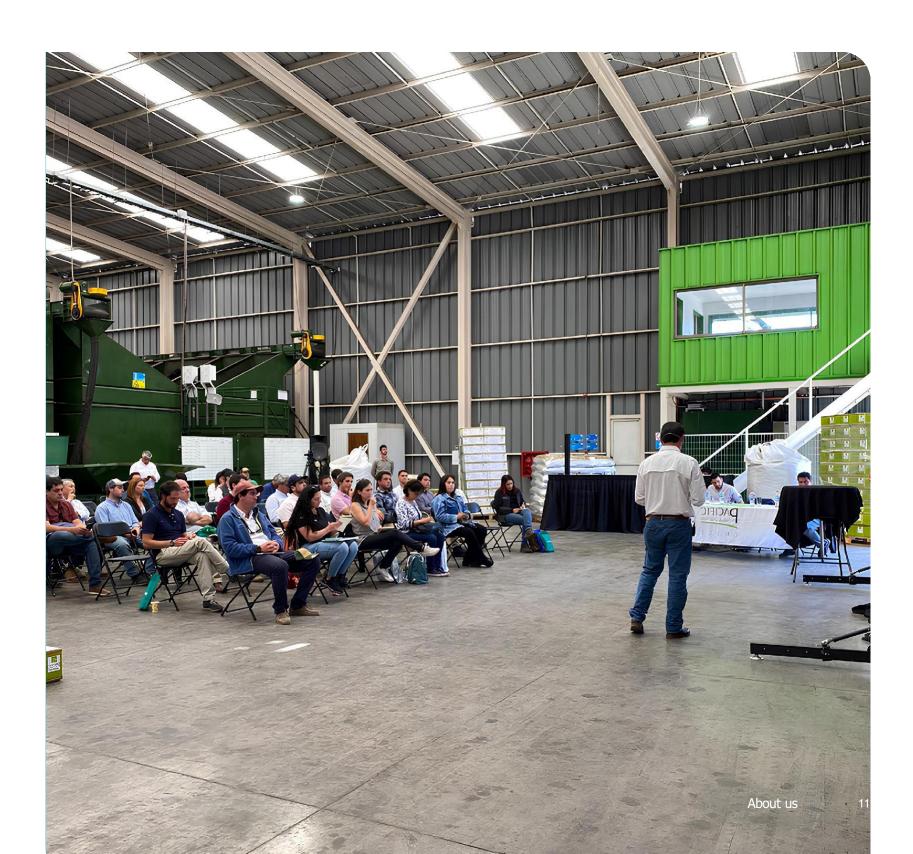
located in different farming valleys of our country.

This allows us to generate a stable and consistent supply of fruit through time. We seek to provide the best service in the different stages of the process, with established programs of volume, logistics and commercialization with the final goal of a good profitability for the grower.

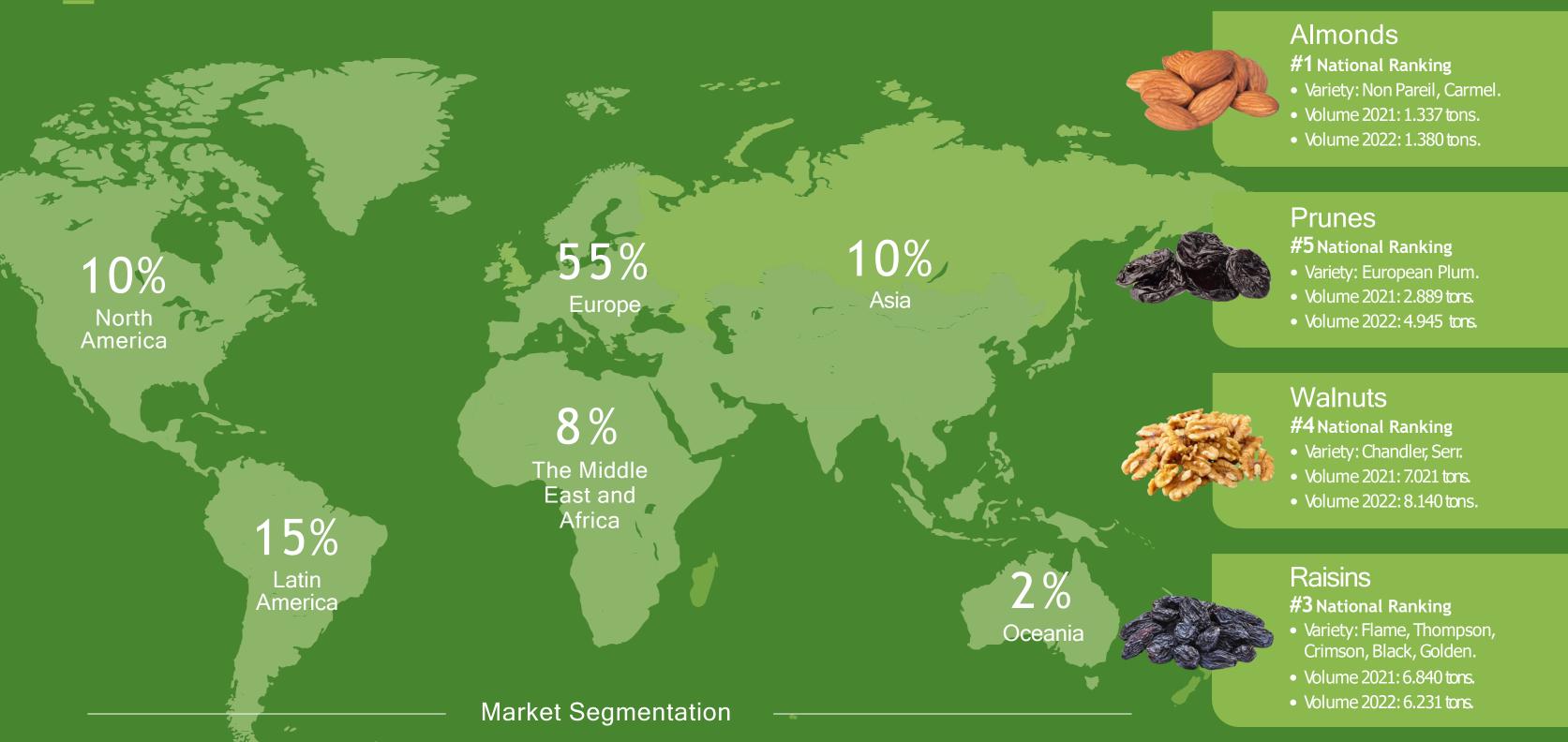
We work with an experienced technical and commercial agricultural team, near to the producers in order to support and assist them at different times of the year, looking for an optimal agricultural management in their fields.

During the last seasons we have maintained activities such as Field Days and Seminars where relevant topics of interest of each season are reviewed, whether of a commercial, technical or food safety nature, always looking for the development of a sustainable agriculture over time as our principal goal.





Our Products



Commercial Area



Over the last years, our commercial area has been looking to be closer to our customers in the different destinations, therefore we have opened commercial offices in Germany, Poland and Australia with the purpose of attending our customers in a better way, getting information about their requirements and needs. We have also expanded our commercial ties by participating in various events at the destination, such as:

- Gulfood in Dubai, United Arab Emirates
- INC Annual Congress
- SIAL in Paris, France /ANUGA in Cologne, Germany
- Biofach in Nuremberg, Germany
- Warsaw Food Expo in Warsaw, Poland
- WorldFood in Moscow, Russia
- Thaifex in Bangkok, Thailand

Furthermore, we have been working arduously on the automation of our Foreign Trade Department, which has allowed us to increase the volume of our operations, protecting our costs and, at the same time, reducing errors. This is reflected in the results of our 2022 customer satisfaction survey, which shows an 18% decrease in the documentary corrections rate and 95% of our customers' satisfaction with the service provided. This survey has been carried out since 2020 and is aimed at:

"To know and understand our customers' perception regarding our service, always looking to exceed expectations and focus on continuous improvement" (José Tomas Quezada, PN Commercial Manager).



The almonds processed at our facility come from our own fields and from growers with whom we work year after year, incorporating new growers each season.

During processing, almonds are selected combining the latest digital detection technology and the expertise of highly qualified personnel, complying strictly with Pacific Nut's quality standards.





Prunes



We process European prunes supplied by our orchards or by growers complying with our high-quality requirements. At our facility, the dehydrated prunes are calibrated, tenderized and pitted with state-of-the-art equipment.

Prunes are offered in natural condition, unpitted or pitted with Ashlock or Elliot machines.



Process steps:



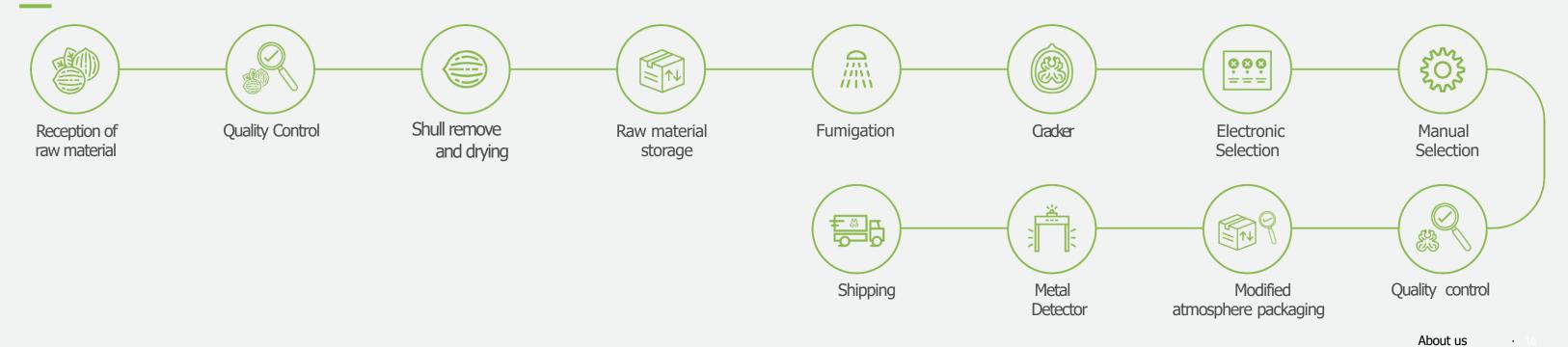
About us

Shelled Walnuts



Chilean walnuts from our own fields and from growers that meet our high-quality requirements. They are carefully cleaned and dried before entering the mechanical cracking and laser selection process with the highest technology, allowing our company to offer a premium quality product.





Walnuts in Shell



Chilean walnuts from our own fields and from growers that meet our high-quality requirements. They are carefully cleaned and dried before entering the mechanical cracking and laser selection process with the highest technology, allowing our company to offer a premium quality product.





Raisins



Varieties:

Thompson Seedless, Flame Seedless, Golden Seedless, Crimson Seedless, among others.

From the heart of the Chilean countryside, and with the quality that identifies us, we are proud to offer the three main varieties of seedless raisins produced in our country: Thompson Seedless, Flame Seedless, Golden Seedless, Crimson Seedless, among others, which are processed and packaged in our facilities located in the north of Santiago.







B Corporation

Pacific Nut is part of the B Movement!



At Pacific we have incorporated a sustainable approach to our business model, it is no longer enough just to be profitable, it is also essential to generate a positive social and environmental impact.

We want to be sustainable over time. Being a B company means taking responsibility for our impacts:



Economic Impact



Social Impact



Environmental Impact

In order to become a "B company", it is necessary to obtain a certification that accredits compliance with the required parameters. At Pacific Nut we have been certified since 2019 and since that period, we have developed improvement actions to achieve recertification during 2022.



Certifications



Sedex

SEDEX is a collaborative platform that focuses on sharing information on ethics, social practices, safety and environment throughout the supply chain. SMETA 4P certified from 2020.



Huella Chile

Huella Chile is the national program for the management of greenhouse gas (GHG) emissions in small, medium and large organizations. Certified since 2018.



BRCGS: Food Safety

"Food safety certification with 4 pillars: safety, integrity, legality and quality of products,"1. Certified since 2015. AA grade acquired in all plants.



Kosher Certification

Kosher Certification is the Kosher seal of approval from a Rabbinical Authority that validates the ingredients of the products, the processing facility and the actual production to guarantee that all ingredients, derivatives, tools and equipment are trace-free of nonkosher substances. Certified since 2014.



Halal

Certification that guarantees all the manufacturing processes of a product fulfill the different religious principles concerning lawful and unlawful for a Muslim. Certified since 2021.



Recertifications 2022

BRCGS Certification - Unannounced:

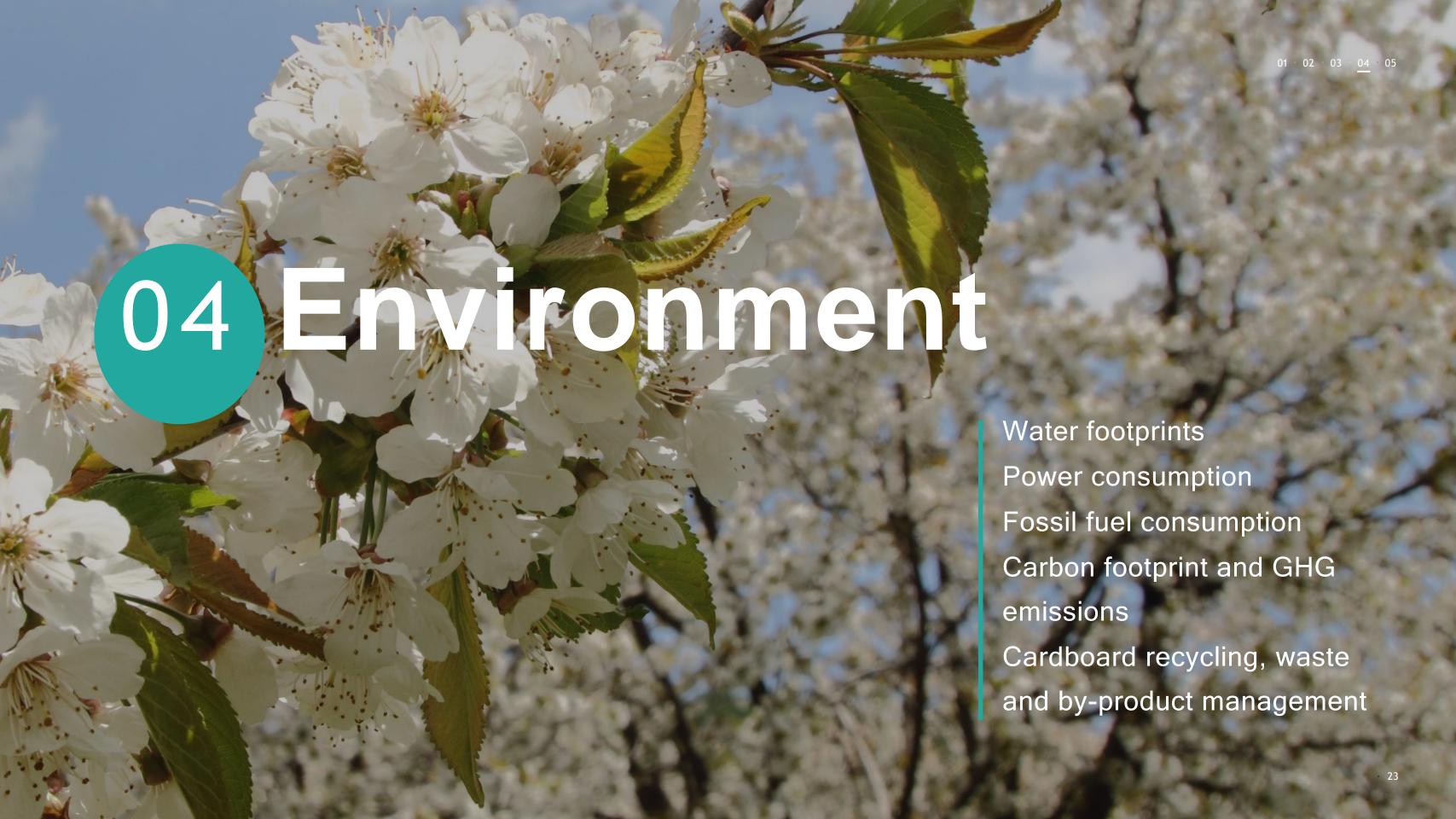
During September 2022, The Raisin Facility, located in San Esteban, obtains AA+ certification for passing the audit in Unannounced mode.



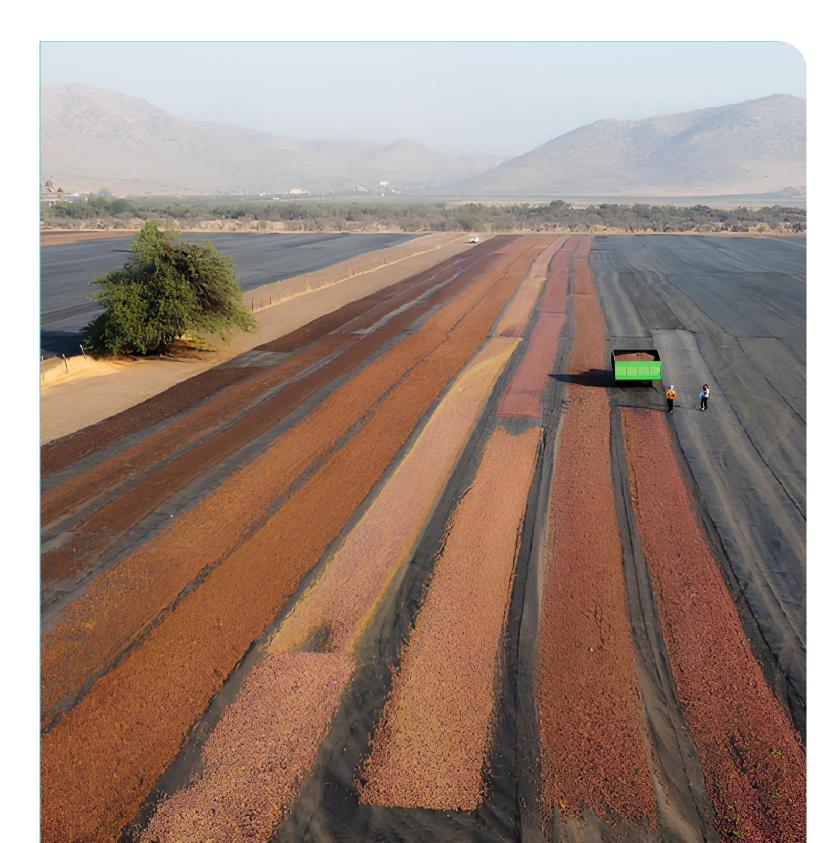
Footprint Chile:

During 2022 we have maintained the quantification of our CO2E emissions with Footprint Chile.



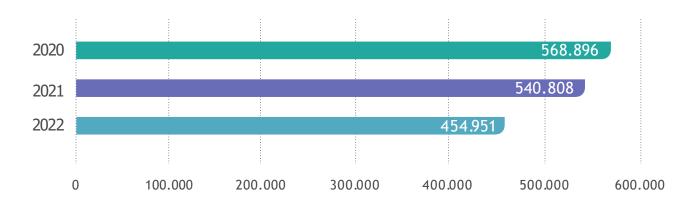


Water Footprints



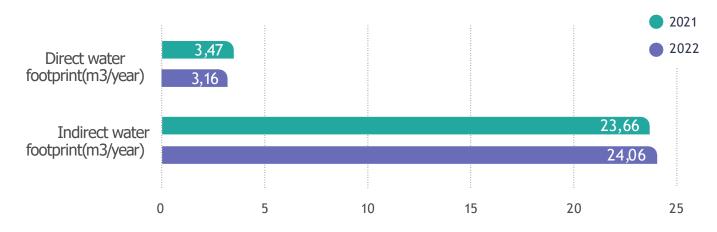
Water footprint is an environmental indicator that measures the volume of fresh water used along the production chain. Indicators to be monitored include Measurement of Wastewater and Water consumption.

Water Footprint (m3/year)



Pacific Nut works on a daily basis to reduce its water footprint by reducing water consumption in order to make its production processes more sustainable.

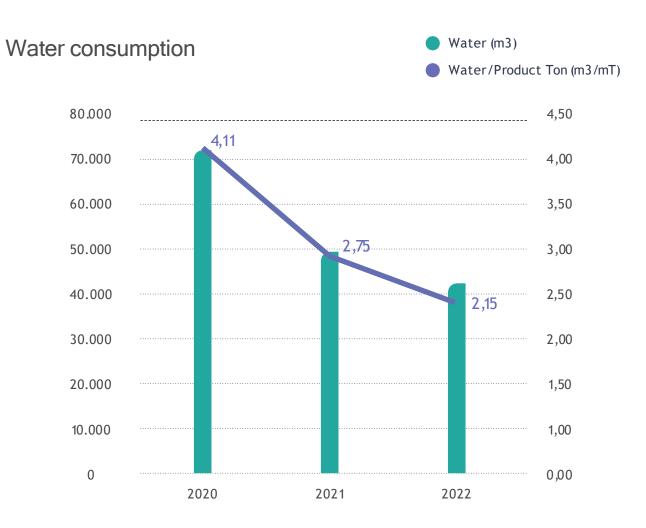
Direct and Indirect Water Footprints(m3/year/mT)



By identifying and comparing water footprints from 2020 to 2022, a reduction of 20% is observed.

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Water Footprint - Water Consumption



Comparing the Company's water consumption, we can see that there was a decrease in both the m3 used and the m3/mT of product, which shows the increase in the efficiency of the production processes.

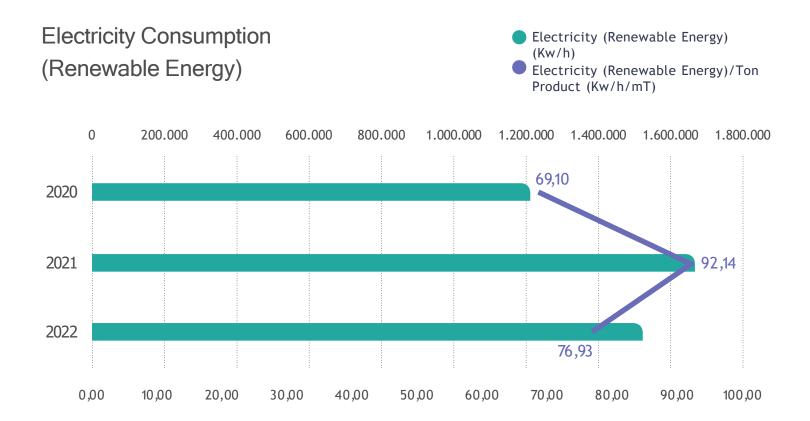
The generation of Wastewater is directly proportional to water consumption, however, we carry out continuous measurements, in compliance with environmental legislation.

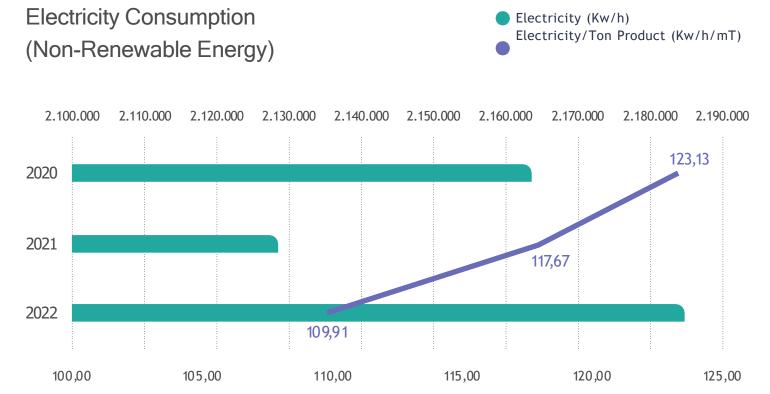
During 2022, we reused for irrigation purposes 4.688,77 m3



Power Consumption

In the industrial food sector, electricity and fuels are used as energy sources for the operation of the production process.





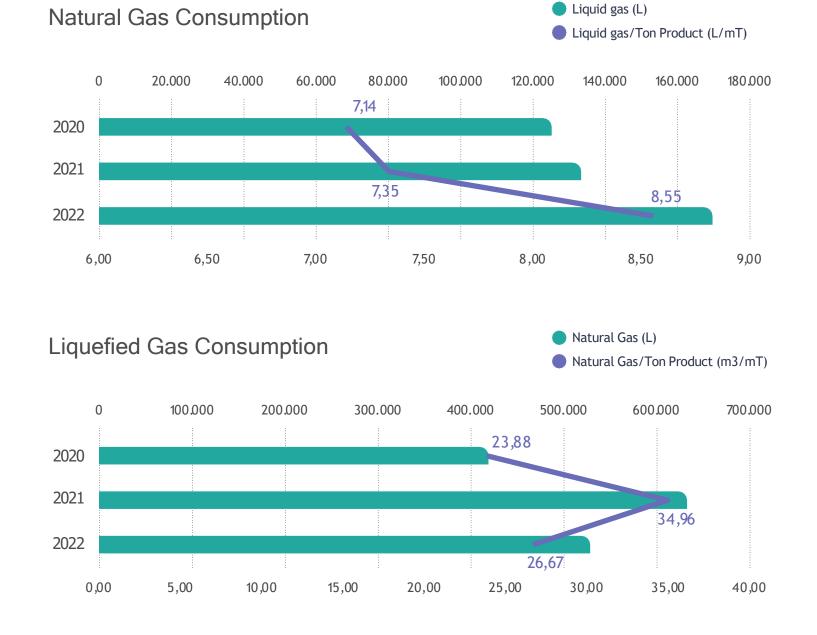


At Pacific Nut, electricity consumption has been decreasing by making the processes more efficient, reducing energy consumption per tonne of product, both renewable and non-renewable electricity.

At the San Francisco de Mostazal plant we use 1,520 MWH of renewable energy by 2022, accredited by RENOVA.

Fossil fuel consumption

The fuels used by Pacific Nut for its production processes include oil, liquefied gas, natural gas and firewood. These are mainly used as fuel for the drying process for walnuts and almonds, to increase the temperature of the moisture water and steam, and movement of forklifts.





Carbon Footprint

The carbon footprint was created as a measure to quantify and generate an indicator of the impact that an activity has on climate change, which is defined as:

the total greenhouse gas emissions produced, directly or indirectly, by individuals, organisations, products, events or geographic regions, in terms of CO2 equivalents, and serves as a useful management tool to understand what behaviours or actions are contributing to our emissions, how we can improve them and how we can make more efficient use of resources. "

This Footprint is divided into 3 scopes:



Scope 1

Direct emissions from companyowned or controlled sources used in production.



Scope 2

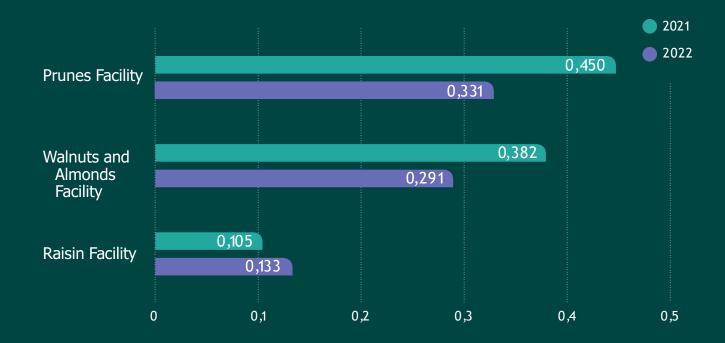
Indirect emissions from energy purchased by the company (e.g., electricity) used in production.



Scope 3

Indirect emissions from sources not owned or controlled by the company.

Overview of emissions per Plant/ Production (Ton CO2e/mT)





Organizational GHG Emissions

The **Carbon Footprint** is an indicator that allows us to estimate the greenhouse gas (GHG) emissions released to the atmosphere by the direct and indirect consumption of materials and energy, translated into equivalent CO₂ missions. At Pacific we have been working to reduce our carbon footprint with the objective of becoming carbon neutral by 2030.

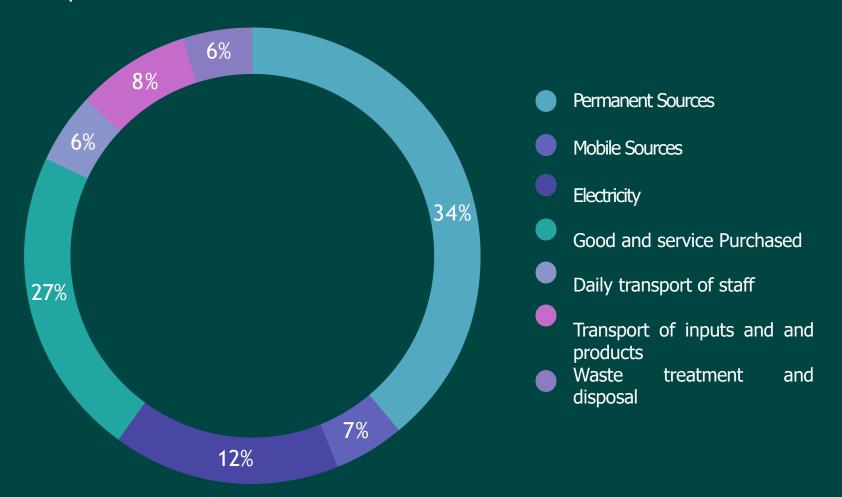


After comparing emissions in 2020 vs. 2021, there has been a decrease of 4.55%, this was achieved by optimizing the transportation of raw materials, increasing recycling, revaluation of waste, among others.



Carbon Footprint contribution by category 2022

Direct and indirect GHG emissions by scope and emission comparisons

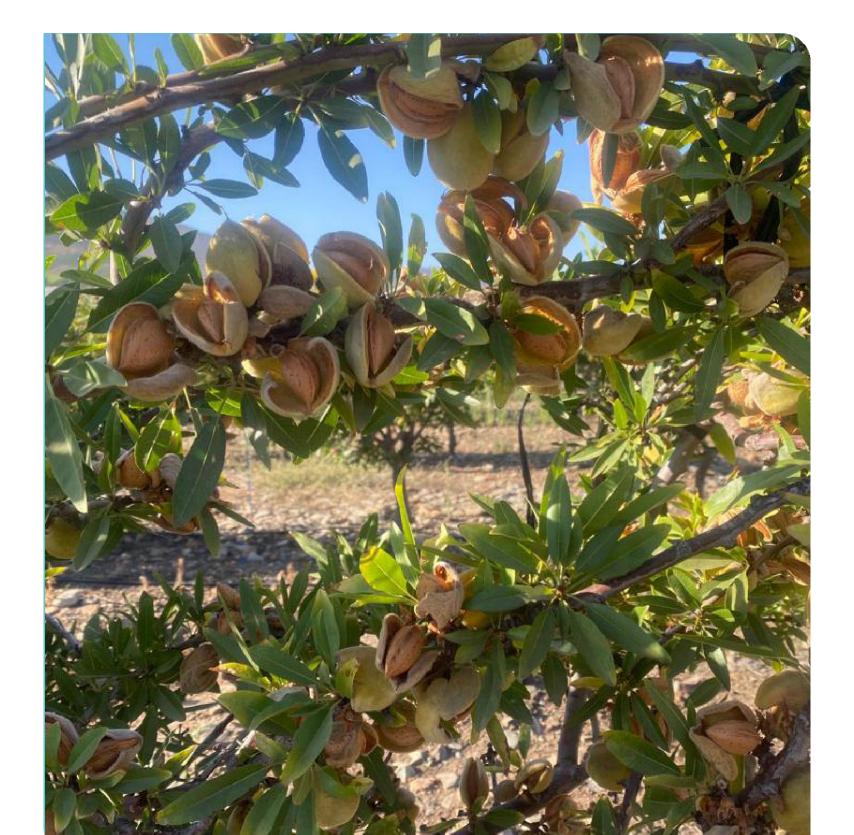


The highest percentage of GHG emissions distribution is based on "Permanent sources", since the production processes use this energy for cleaning, washing, drying and selection of raw materials, to produce the finished products that later will be delivered to our customers.

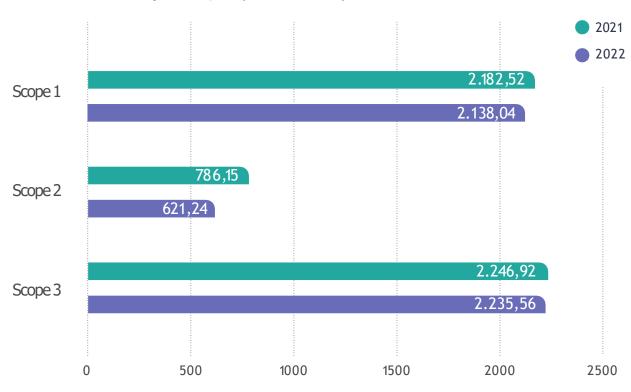
The sale of our products is mainly CFR, in other words, to the port of destination, so the carbon footprint generated by the transportation of our products contributes to the second highest percentage of "Goods and Services".



Carbon footprint by scope



GHG Emissions by Scope (ton CO2e)



Even though the tonnes produced during 2022 increased by 9.88%, there was no increase in TonCO2e, achieving a decrease in the 3 scopes for the 2022 season.

Results - Reduction and compensation success story

With the purpose of reducing the generation of waste, Pacific Nut sends to other external companies' elements that were previously destined as waste, but which are now by-products generated by the production processes and delivered to other external companies, thus reducing the carbon footprint in:

Reduction	2021 Ton CO2e	2022 Ton CO2e
Prune by-products (pit) destined for juice production instead of combustion	18,0868	13,2488
Almond by-products destined for animal feed, instead of landfilling	650,2960	1.104,4013
Wet discarded waste sold for juice production, instead of being composted	157,4083	1,3814
Total avoided emissions	825,7911	1.119,0285

Pacific Nut uses Renewable Energy for its Walnut and Almond production processes, which offset the emissions associated with the consumption of imported electrical energy.

Market Methodology		Ton CO2e
Total energy consumed (renewable and non-renewable) kWh		2.066.668
Renewable energy (total NCRE credits)	kWh	1.656.000
NCRE share of imported electricity	%	80,13
GHG emissions waste electrical energy	tCO2e	178,2299

Therefore, the GHG emissions offset by the company in the year 2022 correspond to

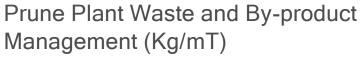
443,01 Ton CO2e

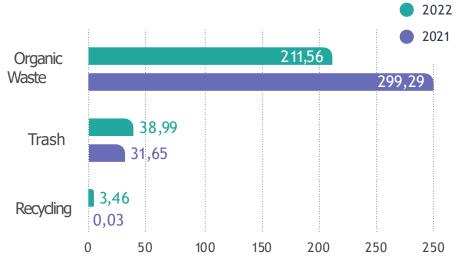


With these efforts, we will apply for the reduction seal from Footprint Chile, an accredited entity that quantifies the Carbon Footprint measurement.

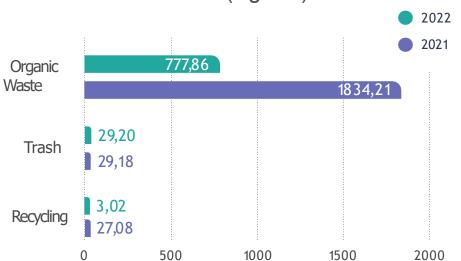
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Waste and By-product Management





Plant Waste and By-products Management Walnuts and Almonds (Kg/mT)





During the 2022 season, we achieved an increase in recycling at the facilities. At the same time, organic waste increases due to increased production during the season.





At Pacific we are committed with the creation of actions oriented towards improving the lives of our collaborators.

We seek to build long-term relationships by fostering the professional development of each individual, while at the same time taking care of their welfare and that of their environment. We constantly detect needs for personal and professional development and growth through training, health operations, quality of life benefits, social assistance, performance appraisals (with the objective

of improving the effectiveness of the organization through performance management), recognition, policies and procedures, among others. By doing so, Pacific Nut looks to strengthen its commitment to the organization and to be increasingly attractive in the agribusiness market.





Diversity

During 2022 we mainly worked to create a more inclusive culture by spreading our values and designing various individual and group intervention activities, such as:

- Participation in Inclusion workshops organised by the municipality of Mostazal and San Bernardo.
- Presence at workshops organised by the Chilean Foundation for Disability.
- Collaborative meetings in conjunction with the disability office in the communes of San Bernardo and Mostazal.

In addition, in-house learning and educational spaces were created for our employees and collaborators, such as:

(a)

Personalised psychosocial support counselling aimed at clarifying doubts and managing support networks according to the needs of each case.



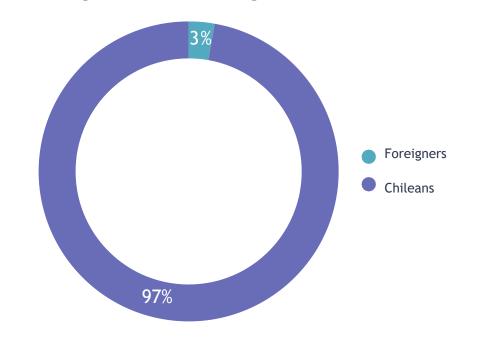
Support in applying for a disability card.



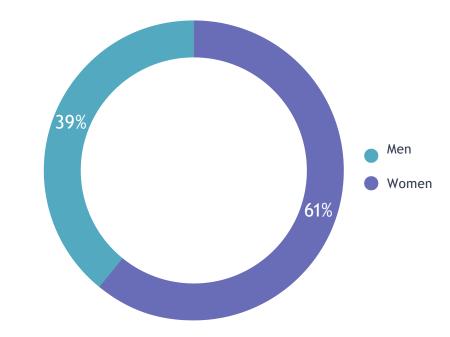
Certification of our Inclusion Manager was carried out through Chile Alimentos.

As a company, it is important to point out that we are always focused on opening spaces for inclusive participation and oriented to continuous improvement and growth in this area.

Foreign annual average 2022



Gender diversity peak season 2022



- Pacific is committed to equal opportunities, which is why we encourage gender equality in all areas and strengthen the incorporation of women into our workforce. We also have employees of diverse nationalities and cultures (in compliance with the law).
- Senior citizens and internship programme: Consists of employment and training subsidy provided by "Sence", with limited vacancies per region. Apprentices (between 18 and under 25 years of age) and senior experience (60 years of age or over). San Bernardo facility: 8 active cases.

Pacific Nut is always looking for new ways to innovate and interact. To achieve this, the following communication channels are used to follow up.



Mailbox per facility

Each of the facilities has a physical mailbox for all collaborators and producers to make their contributions (problem statement, complaint or greetings) that they consider important regarding safety, integrity, quality, legality or human resources issues.



welfare Committee

As part of its constant concern to improve each employee's quality of life, the company has created a welfare committee to provide support on any issues that may arise. The committee is integrated by a Social Assistant, the Head of Human Resources and Organisational Development, and the Head of Payments.



"Connected" (every two months)

Meetings via Google meet led by the General Manager where business and sustainability issues are mainly discussed.

The objective of these meetings is to present the company's results in the areas mentioned above and to involve employees in these goals.



Whistle-blowing channel holding

Sutil Companies provides any collaborator or external person related to the Company with a confidential whistle-blowing channel platform.



Administrative Committee (every three months)

Focused on raising the needs of administrative staff, with the participation of one collaborator per area.



Newsletter (quarterly)

Relevant information is shared via email regarding COVID measures, sustainability, human resources and business.



Employment climate survey

100% participation of our collaborators. Survey of needs and opportunities for improvement, accompanied by a specific action plan for each area.



Social Media

The activation of Pacific accounts on and Linkedin Instagram where collaborators and external people have access.



Pacific develops an annual training plan that covers technical knowledge and soft skills in order to professionalize its collaborators and offer them new opportunities for professional development.

98%

of trained staff

7.684

total training hours

Certification of competencies led by "Chile Alimentos" and certified by "Chile valora" ("Universidad de la vida"), limited quotas: A programme that formally recognises the knowledge, skills and aptitudes of workers to perform specific functions in a job, regardless of how they were acquired.

Activated positions: operators, head of line and shift supervisor.

• Quotas per plant: 10 cases in San Bernardo facility, 7 in Los Andes facility and 70 in Mostazal facility.

"Building the PN Leader" programme where all our company leaders participated in a team building workshop.

At Pacific we are constantly looking for ways to improve the quality of life of our collaborators and their families. From the welfare area, all the actions are oriented to achieve this through the delivery of the following benefits:



Preventive health campaigns: 3 annual (influenza vaccine, EMPA and ophthalmological).



Monthly gift card delivery to collaborators belonging to the process area according to responsibility indicators.



Academic Excellence Scholarship: 1 award per level.



Covid: Preventive measures are reinforced in the induction of employees and case-by-case follow-up to comply with the total vaccination programme. In addition, internal procedures are drawn up on how to handle specific situations of close contact, among others.





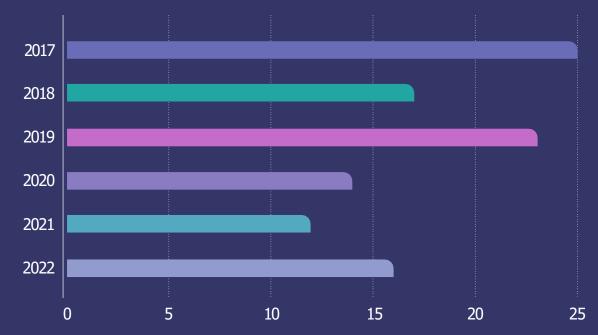


34%

During the year 2022, 34% of the temporary staffing corresponds to employees who worked in 2021.

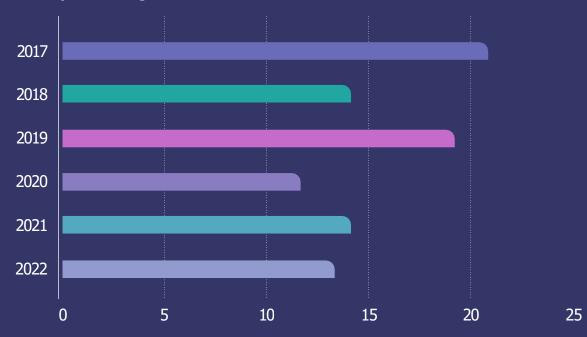
The Raisin Facility has been accident-free for 2 years.

No. of accidents per year



Historical comparison of the number of accidents per year for the company. There has been a downward trend since 2017.

Monthly average accident rate



Monthly average accident rate of the company. There has been a downward trend since 2017.



Social responsibility

Pacific is committed to the local community and this year contributed through the following donations:

"Jardín Ángel Gabriel", commune of San Bernardo:

- Cardiovascular and respiratory resuscitation workshop for parents and kindergarten assistants in conjunction with Cesfam de San Bernardo.
- Donation of influenza vaccines to kindergarten staff.
- Economic support \$ 11.192.560

"Pequeña Mision" Nursery Centre, commune of Mostazal::

Donation of 20 kg of dried fruit

"Maria de la Luz" Foundation, Metropolitan Region:

• Donation of 60 kg of dried fruit

"Padre Semeria" Foundation, Metropolitan Region:

Donation of 40 kg of dried fruit

Cesfam, commune of Mostazal:

 Donation of 100 snacks of nuts and dried fruit for a healthy fair.

San Bernardo Municipality:

- Donations of 100 snacks of nuts and dried fruits for the community celebration of children's day.
- Donations of 60 kg dried fruit for the day Against Violence Against Women.

Cesfam, San Bernardo commune:

• Donation of dried fruits baskets for 150 children for Christmas celebrations.



